

WolfEdge Labs Privacy Policy

Effective Date: July 15, 2025
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1. Introduction

Liquid Labs FZCO, a company organized under the laws of the United Arab Emirates, operating under the trade name "WolfEdge Labs" ("Company," "we," "us," or "our") is committed to protecting your privacy and personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our validator services, or interact with our platform (collectively, the "Services").

This Privacy Policy should be read in conjunction with our Terms of Service. By using our Services, you consent to the collection and use of your information as described in this Privacy Policy.

2. Information We Collect

2.1 Personal Information

We may collect the following types of personal information:

Contact Information:

- Name and email address
- Phone number
- Mailing address
- Communication preferences

Account Information:

- Username and password
- Account settings and preferences
- Profile information
- Authentication data

Financial Information:

- Wallet addresses and public keys
- Transaction history and staking records
- Delegation amounts and rewards history
- Payment information (when applicable)

Identity Verification Information:

- Government-issued ID documents
- Proof of address documents
- Biometric data (if required for verification)
- Know Your Customer (KYC) documentation

2.2 Technical Information

We automatically collect certain technical information:

Device Information:

- IP address and location data
- Device type, model, and operating system
- Browser type and version
- Screen resolution and device identifiers

Usage Information:

- Pages visited and time spent on our website
- Click patterns and navigation paths
- Search queries and interactions
- Feature usage and preferences

Cookies and Tracking Technologies:

- Session cookies and persistent cookies
- Web beacons and pixel tags
- Local storage and session storage
- Analytics and tracking identifiers

2.3 Blockchain Information

As a validator service, we collect blockchain-related information:

Validator Data:

- Validator performance metrics
- Network participation data
- Consensus participation records

- Slashing and penalty records

Staking Data:

- Delegation amounts and duration
- Reward distribution records
- Unbonding and withdrawal requests
- Network-specific staking parameters

3. How We Use Your Information

3.1 Service Provision

We use your information to:

- Provide validator and staking services
- Process delegations and manage stakes
- Distribute rewards and handle withdrawals
- Maintain and improve our validator infrastructure
- Provide customer support and technical assistance

3.2 Legal and Compliance

We use your information to:

- Comply with applicable laws and regulations
- Conduct Know Your Customer (KYC) verification
- Implement Anti-Money Laundering (AML) procedures
- Respond to legal requests and court orders
- Prevent fraud and enhance security

3.3 Communication

We use your information to:

- Send service-related notifications
- Provide updates about your staking activities
- Share important announcements and changes
- Respond to your inquiries and support requests
- Send marketing communications (with consent)

3.4 Analytics and Improvement

We use your information to:

- Analyze website usage and user behavior
- Improve our Services and user experience
- Develop new features and functionalities
- Conduct research and statistical analysis
- Optimize our validator performance

4. Legal Bases for Processing (GDPR)

For users in the European Union, we process your personal information based on the following legal bases:

Contractual Necessity: Processing necessary to perform our contract with you or take steps requested by you prior to entering into a contract.

Legitimate Interests: Processing necessary for our legitimate interests, such as providing secure services, preventing fraud, and improving our Services.

Legal Obligation: Processing necessary to comply with legal obligations, including KYC/AML requirements and regulatory reporting.

Consent: Processing based on your explicit consent, which you may withdraw at any time.

5. Information Sharing and Disclosure

5.1 Service Providers

We may share your information with trusted third-party service providers who assist us in operating our Services, including:

- Cloud hosting and infrastructure providers
- Payment processors and financial institutions
- Identity verification and KYC service providers
- Analytics and monitoring service providers
- Customer support and communication platforms

5.2 Legal Requirements

We may disclose your information when required by law or in response to:

- Legal processes, such as court orders or subpoenas
- Regulatory investigations or compliance requirements
- Law enforcement requests
- National security or public safety concerns

5.3 Business Transfers

In the event of a merger, acquisition, or sale of assets, your information may be transferred to the acquiring entity, subject to the same privacy protections.

5.4 Public Blockchain Information

Certain information related to your staking activities may be publicly visible on blockchain networks, including:

- Transaction hashes and timestamps
- Wallet addresses and public keys
- Staking amounts and rewards
- Validator performance metrics

5.5 Consent-Based Sharing

We may share your information with your explicit consent for specific purposes, such as:

- Marketing partnerships and promotions
- Research and development collaborations
- Integration with third-party services

6. Data Security

6.1 Security Measures

We implement comprehensive security measures to protect your information:

Technical Safeguards:

- Encryption of data in transit and at rest
- Multi-factor authentication systems
- Regular security audits and penetration testing
- Network security and intrusion detection
- Secure software development practices

Organizational Safeguards:

- Employee training on data protection
- Access controls and need-to-know principles
- Regular security awareness programs
- Incident response procedures
- Vendor security assessments

6.2 Data Breach Response

In the event of a data breach, we will:

- Investigate and contain the breach promptly
- Notify affected users without undue delay
- Report to relevant authorities as required by law
- Take corrective measures to prevent future breaches
- Provide support and guidance to affected users

7. Data Retention

7.1 Retention Periods

We retain your personal information for the following periods:

Account Information: For the duration of your account plus 7 years after closure for compliance purposes.

Transaction Records: For 7 years from the date of transaction for regulatory compliance.

Communication Records: For 3 years from the date of communication.

Technical Data: For 2 years from collection or until no longer needed for analytics.

Legal Hold: Information may be retained longer if required for legal proceedings.

7.2 Data Deletion

We will delete or anonymize your personal information when:

- Retention periods expire
- You request deletion (subject to legal requirements)

- The information is no longer necessary for our Services
- You withdraw consent (where applicable)

8. Your Rights and Choices

8.1 Access and Portability

You have the right to:

- Access your personal information we hold
- Receive a copy of your data in a structured format
- Request transfer of your data to another service provider
- Obtain information about how we use your data

8.2 Correction and Updates

You have the right to:

- Correct inaccurate personal information
- Update your account information and preferences
- Complete incomplete personal information
- Request verification of data accuracy

8.3 Deletion and Restriction

You have the right to:

- Request deletion of your personal information
- Restrict processing of your data in certain circumstances
- Object to processing based on legitimate interests
- Withdraw consent for consent-based processing

8.4 Marketing Communications

You have the right to:

- Opt out of marketing communications at any time
- Choose the types of communications you receive
- Update your communication preferences
- Unsubscribe from promotional emails

8.5 Exercising Your Rights

To exercise your rights, please contact us at privacy@wolfedgelabs.com with:

- Your name and account information
- A clear description of your request
- Verification of your identity
- Specific information or data involved

9. Cookies and Tracking Technologies

9.1 Types of Cookies

We use the following types of cookies:

Essential Cookies: Necessary for the operation of our Services and cannot be disabled.

Performance Cookies: Help us understand how visitors interact with our website.

Functionality Cookies: Remember your preferences and settings.

Marketing Cookies: Used to deliver relevant advertisements and track campaign effectiveness.

9.2 Cookie Management

You can manage cookies through:

- Your browser settings
- Our cookie preference center
- Third-party opt-out tools
- Device-level settings

9.3 Do Not Track

We currently do not respond to "Do Not Track" signals, but we provide other privacy controls as described in this Policy.

10. International Data Transfers

10.1 Transfer Mechanisms

When we transfer your personal information internationally, we ensure adequate protection through:

- Standard Contractual Clauses (SCCs)
- Adequacy decisions by relevant authorities
- Binding Corporate Rules (BCRs)
- Consent for specific transfers

10.2 Safeguards

We implement appropriate safeguards for international transfers:

- Contractual protections with recipients
- Regular monitoring of transfer arrangements
- Assessment of destination country privacy laws
- Additional security measures as needed

11. Children's Privacy

Our Services are not intended for individuals under 18 years of age. We do not knowingly collect personal information from children under 18. If we become aware that we have collected personal information from a child under 18, we will take steps to delete such information promptly.

12. Updates to This Privacy Policy

12.1 Policy Changes

We may update this Privacy Policy from time to time to reflect:

- Changes in our data practices
- New legal requirements
- Technology updates
- Service modifications

12.2 Notice of Changes

We will notify you of material changes by:

- Posting the updated Policy on our website
- Sending email notifications to registered users
- Providing in-app notifications
- Other appropriate communication methods

12.3 Continued Use

Your continued use of our Services after changes to this Privacy Policy constitutes acceptance of the updated Policy.

13. Contact Information

13.1 Privacy Questions

If you have questions about this Privacy Policy or our privacy practices, please contact us at:

Privacy Officer

Liquid Labs FZCO (trading as WolfEdge Labs)

Email: privacy@wolfedgelabs.com

13.2 Data Protection Officer

For EU-related privacy matters, you may contact our Data Protection Officer at:

Email: dpo@wolfedgelabs.com

13.3 Regulatory Authorities

You have the right to lodge a complaint with relevant supervisory authorities:

EU Users: Your local data protection authority

California Users: California Attorney General's Office

Other Jurisdictions: Relevant privacy regulatory bodies

14. Definitions

Personal Information: Information that identifies, relates to, describes, or is capable of being associated with a particular individual.

Processing: Any operation performed on personal information, including collection, use, storage, disclosure, and deletion.

Controller: The entity that determines the purposes and means of processing personal information.

Processor: The entity that processes personal information on behalf of the controller.

Blockchain: A distributed ledger technology that records transactions across multiple computers.

Validator: A network participant that validates transactions and maintains consensus in a proof-of-stake blockchain.

Staking: The process of participating in a proof-of-stake blockchain by holding and "staking" tokens to support network security.

Important Notice: This Privacy Policy describes how we handle your personal information. Please read it carefully and contact us if you have any questions. We are committed to protecting your privacy and complying with applicable privacy laws.

This document was last updated on July 15, 2025. We encourage you to review this Privacy Policy periodically to stay informed about how we protect your information.